

H-9740 Bük, Termál krt. 2/A. • Tel.: +36 94 558 080, Fax: +36 94 358 023
Internet: www.bukfurdo.hu • e-mail: marketing@bukfurdo.hu

House rules addition

RULES OF USE OF THE MEDICAL AND WELLNESS SERVICES OF BÜKFÜRDŐ THERMAL & SPA DURING THE COVID-19 CORONAVIRUS PANDEMIC

I. GENERAL INFORMATION

The services of Bükfürdő Thermal & Spa may not be used by:

- people confirmed or suspected to be infected with COVID-19 coronavirus disease, especially those ones, who have been obliged by the Authority to stay in quarantine (during quarantine),
- people suffering from a fever or infectious gastrointestinal or skin diseases,
- **people having respiratory symptoms,**
- people suffering from diseases accompanied by convulsion, unconsciousness, or apparent or extensive active skin lesions,
- drunk people,
- people under the influence of drugs or other substances of intoxicating effect, and
- people who do not comply with the House Rules.

II. Operation of cash desks

In the queues (at the cash desk, in the gastronomy units) a distance of at least 1,5 metres must be kept between persons. Markings on the floor help to keep this 1 distance of 1,5 metres.

III. RULES FOR USING THE THERAPEUTIC TREATMENTS

Special rules during the COVID-19 coronavirus pandemic

On the health department and in the Medical Wellness building **only the guest/patient arriving for medical check-up or treatment may stay**. Accompanying person is only allowed if the guest/patient is under age, has diminished capacity or reduced mobility, or it is required by the patient's health condition.

In the area of the health department and Medical Wellness **a distance of at least 1,5 metres must be kept from other persons, it is compulsory to wear face mask.**

When entering the health department and Medical Wellness building the guest / patient has to participate on a **control examination** consisting of **body temperature measurement** and the completion of a **pandemic control questionnaire**. If based on this the coronavirus infection is suspected to be present, we process in accordance with the actual procedure of the National

Centre for Public Health and we cannot complete the treatments. The examination / treatment will be denied to the person refusing the controls, and he/she must leave the health department or Medical Wellness building without delay.

To participate on **medical consultation** it is necessary to make an appointment on the **phone** (also for the prescription of the supported bath cures). You may ask an appointment on the phone number 06-94-558-071 from Monday to Friday between 8:00-16:00 o'clock. **Four patients per hour** are allowed to attend the medical consultation. If the patient is not present at the appointment, a new appointment should be agreed.

Attending the **treatments** is also possible **at an agreed date** only.

The regulations for the prevention of the coronavirus infection must be kept within the area of the health department and Medical Wellness (**keeping distance, wearing mask, regular disinfecting hand-wash, covering nose and mouth with a tissue when coughing and sneezing, then disposing the tissue and washing hands**).

Should you be ill, have temperature or cough, please do not enter our facilities and cancel your previously reserved appointments on the phone!

This policy remains valid until withdrawal.

Bük, 25 May 2020

László Attila Boros
Managing Director